

New! IMPORTANT UPDATE FROM VALUEOPTIONS

Faxing Information to ValueOptions

Please follow the direction provided to get authorization requests to ValueOptions:

- For all Mental health/Substance Abuse (except inpatient) requests fax to :
919-461-0599
- For all CAP/TCM/DD requests fax to: **919-461-0669**
- For all Health Choice requests fax to: **919-379-9035**

PLEASE USE THE CORRECT FAX NUMBER FOR EACH REQUEST. DO NOT USE ANY OTHER FAX NUMBER UNLESS DIRECTED TO BY VALUEOPTIONS.

NOT USING THE APPROPRIATE NUMBER FOR THE APPROPRIATE REQUEST WILL DELAY A RESPONSE TO YOUR REQUEST.

THANK YOU FOR YOUR ATTENTION TO THIS REQUEST